

Benefits OnLine® Plan Sponsor Logon Change

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Bank of America 
Merrill Lynch

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Benefits OnLine[®] Plan Sponsor logon changes

- We are adding an additional level of security to BOL Admin, effective November 21, 2015.
- This additional security will help ensure only authenticated BOL users have access to participants' personal information and plan reporting
- Plan Sponsors will need to enter the answer to one of their previously established security questions each time they login.

1 Enter user ID

The screenshot shows a login form titled "Secure Login Administrative Site". It features a text input field with the placeholder text "Enter your User ID". Below the field is a checked checkbox labeled "Remember me". A message below the checkbox states: "You will be asked to enter your password after you click Continue." At the bottom of the form is an orange "Continue" button, which is highlighted with a dashed blue border.

2 Answer security question

The screenshot shows the same login form as in step 1. The "Enter your User ID" field now contains the text "someUserID". Below this field is a security question: "In which city you were born? (e.g., Springfield)". There is an empty text input field for the answer. At the bottom, there are two buttons: an orange "Continue" button (highlighted with a dashed blue border) and a blue "Cancel" button.

3 Enter password

The screenshot shows the same login form as in step 2. The "In which city you were born?" field now contains the text "someUserID". Below this field is a checked checkbox labeled "Remember me". A label "Password (Case Sensitive):" is positioned above an empty password input field. At the bottom, there are two buttons: an orange "Continue" button (highlighted with a dashed blue border) and a blue "Cancel" button.